

DMS-05816 • rev 7-17-19

SURGE Instructional Flip Chart for Receivers/Hospitals



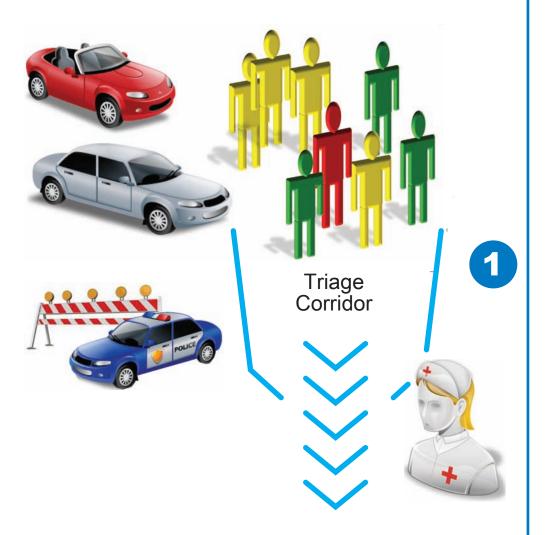
HOSPITAL SURGE WORKFLOW

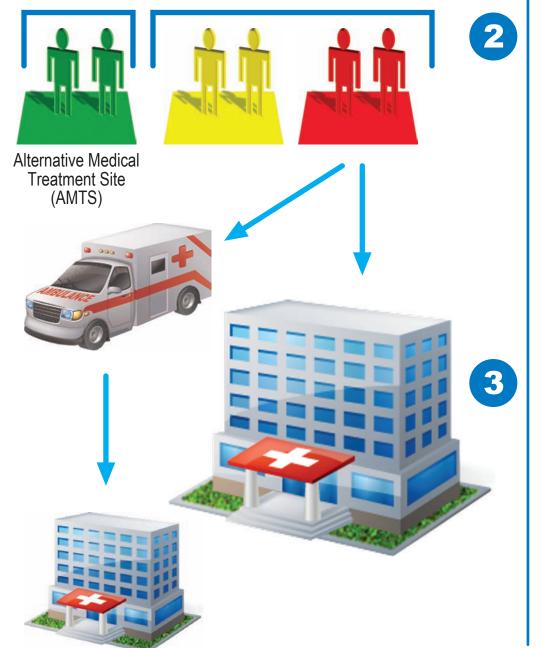
First Receiver Surge Management

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Utilize in the Event of a Surge of Self-Presenting Patients

Self Transport Surge Overview





Establish the positions and utilize the tools described in this guide to ensure maximum patient care, minimal disruption to your ED, and proper patient accountability.

Triage Corridor

Set up a **Triage Corridor** to channel patients away from the ER and toward the treatment areas. A nurse at the apex of the corridor will quickly triage and mark patients based off their acuity color. **Green** = MINOR, **Yellow** = DELAYED, and **Red** = IMMEDIATE.

Assign a scribe to keep count of the patients.

Treatment Areas

Establish **IMMEDIATE** and **DELAYED** treatment areas for patients needing ALS or BLS care. Area managers will re-triage arriving patients to confirm their acuity and use triage tags to track patients and indicate care provided. An **Alternative Medical Treatment Site** (AMTS) should be established to care for the **MINOR** acuity patients.

Patient Transfer Point

To track patient movement from the treatment areas to the ER or off-site facility, a central **patient transfer point** needs to be established. Utilize the triage tag's transportation receipt to document where the patient went.





INITIAL TRIAGE

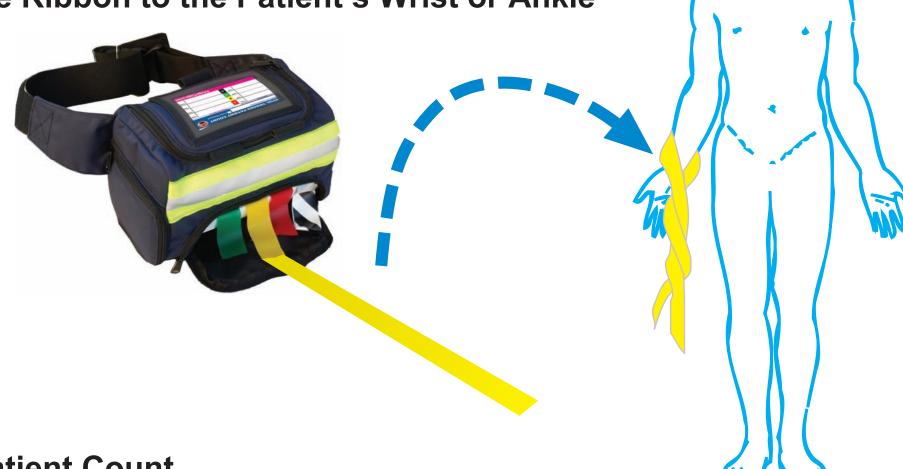
Triage Corridor

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1 Triage Nurse Performs START/JumpSTART to Determine Initial Triage Category

2 Pull off Apx. 2 Feet of the Proper Colored Ribbon

3 Tie Ribbon to the Patient's Wrist or Ankle



4 Patient Count

Scribe Present
"Patient Count Worksheet"
for Patient Counts



No Scribe Present
Enter Patient Counts on Card
Provided on Top of Bag

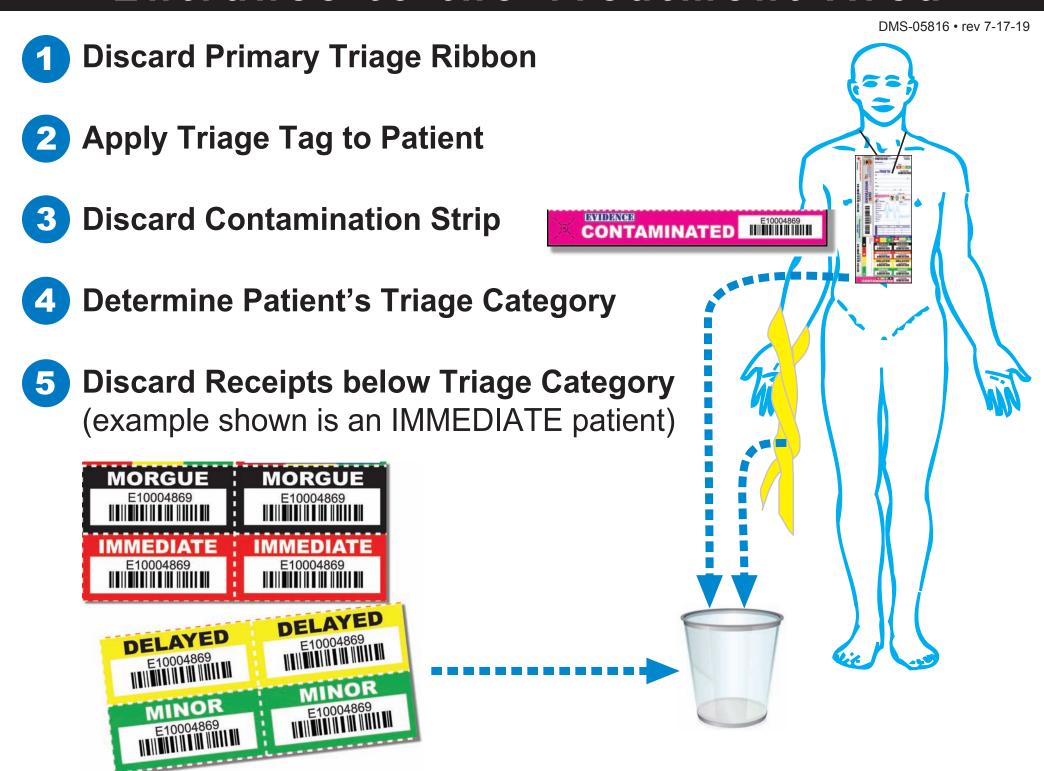




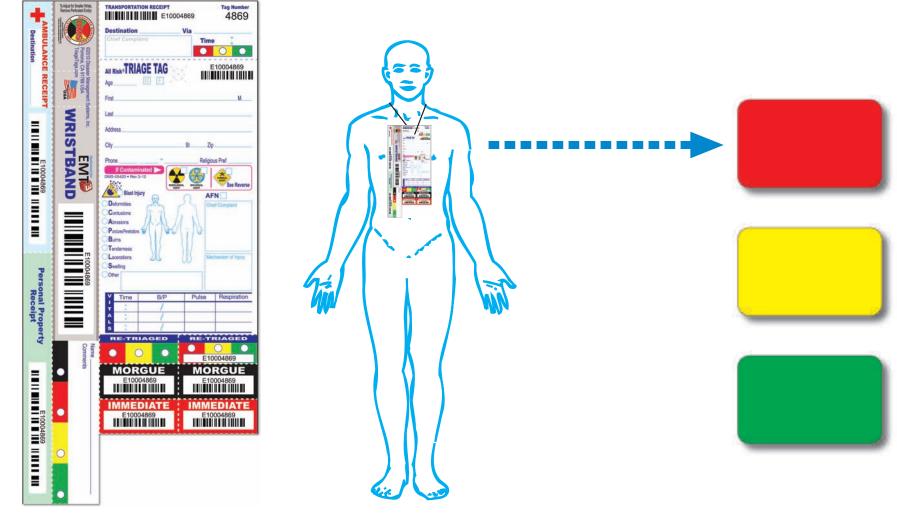


SECONDARY TRIAGE

Entrance to the Treatment Area



6 Move Patient to the Proper Treatment Area







PATIENT TREATMENT

Treatment Areas

IMMEDIATE

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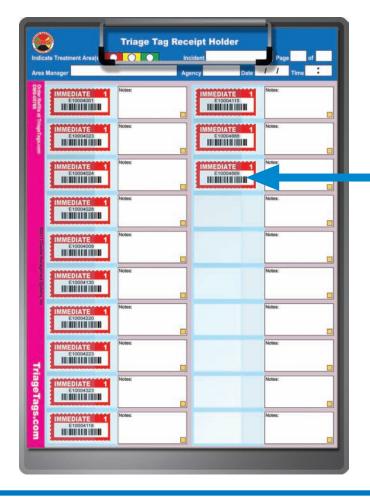
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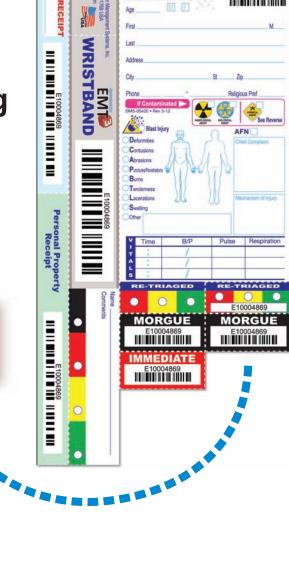
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All Risk®TRIAGE TAG



- 2 Provide Receipt to Treatment Area Manager
- Receipt is to be Placed in Treatment Area Log (Triage Tag Receipt Holder)



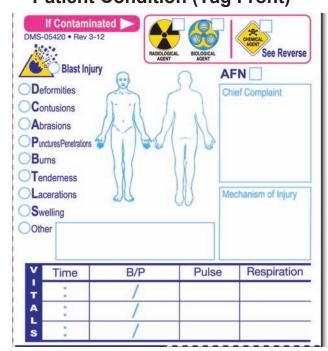


- 1 Enter Patient's Personal Information as Time Permits
- **2** Complete Patient Condition Section of Tag
- 3 Record Any Treatment Provided Whenever Possible

Patient Information (Tag Front)



Patient Condition (Tag Front)



Treatment Provided (Tag Back)

| _ | Tourniquet Time | Applied | | X | | All | OPA | _ | NPA | |
|-----|-----------------|---------|------|-------|-----|------|-------|------|------|--|
| G | CS Tx In: | E: | M: | | V: | | Time: | | | |
| GC | S Tx Out: | E: | M: | | V: | | Time: | | | |
| Kno | wn Allergies | s: | | | | | | | | |
| | Trea | atment | Adn | ainic | ter | ad/C | omn | ents | | |
| | | | | | | | | | | |
| D | Time | | Drug | | | | | | Dose | |
| D R | | | | | | | | | | |
| R | | | | | | | | | | |
| | | | | | | | | | | DOUBLE TO SERVICE TO S |





TRANSPORTATION

Patient Transfer Point

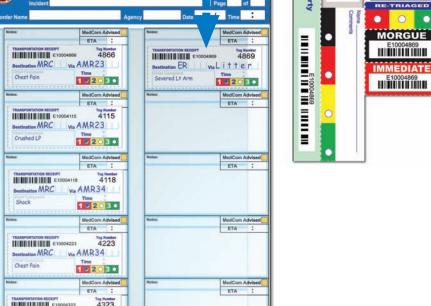
- Remove the Transportation Receipt
- **Complete Required Information**
- Fill in the Proper Category Circle

Place the Transportation Receipt into Log

(Transportation Receipt Holder)







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Destination ER

Severed Lt Arm

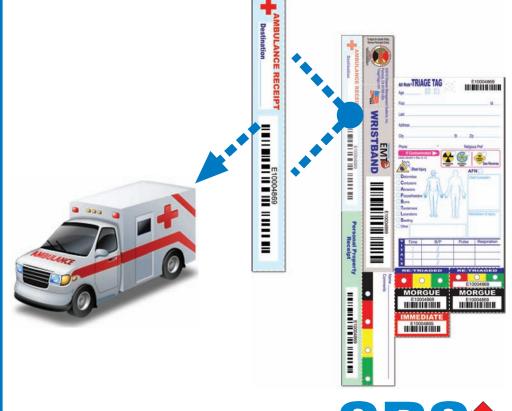
Admit On-Site or Transport to Alternate Receiver

Admit

- **Discard Ambulance Receipt**
- **Admit to Hospital** E10004889 E10004869 E10004869 E10004869

Transport

- Remove the Ambulance Receipt
- **Give Receipt to Transporting Agency**





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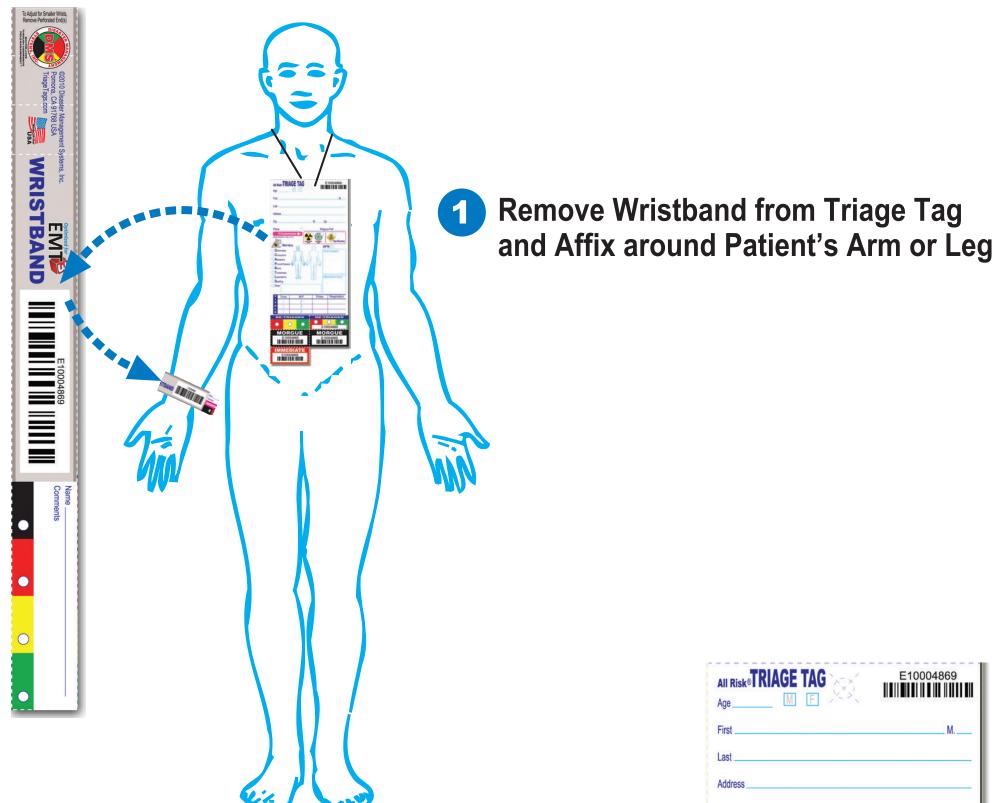
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via Litter

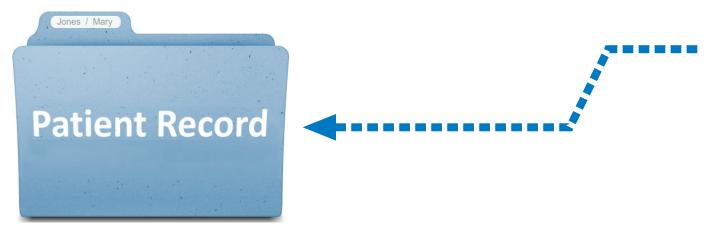
RECEIVER/HOSPITAL

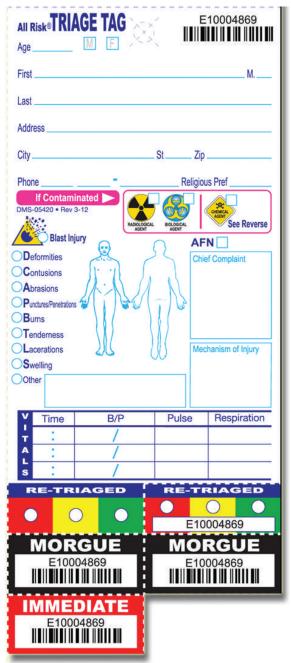
Upon Admittance/ER

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Remove Triage Tag from Patient and Place with Patient's Record







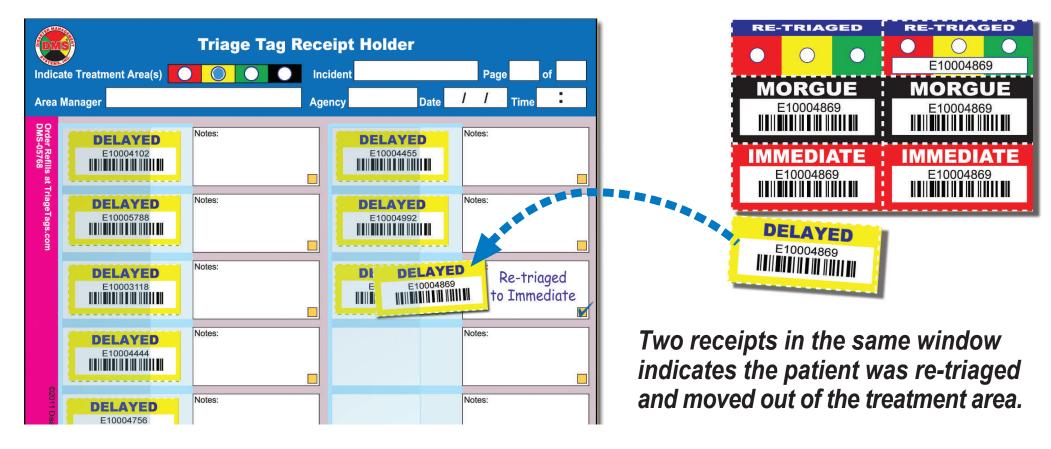


RE-TRIAGE • DEGRADED

Delayed to Immediate Example

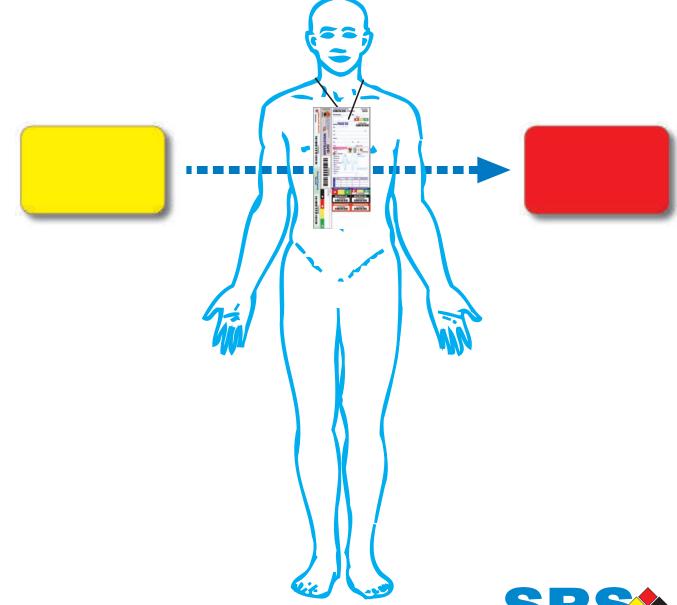
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- Remove remaining current acuity receipt from triage tag
- 2 Place receipt in Treatment Log on top of original patient receipt
- 3 Note in Treatment Log patient was re-triaged



4 Move patient to the new Treatment Area





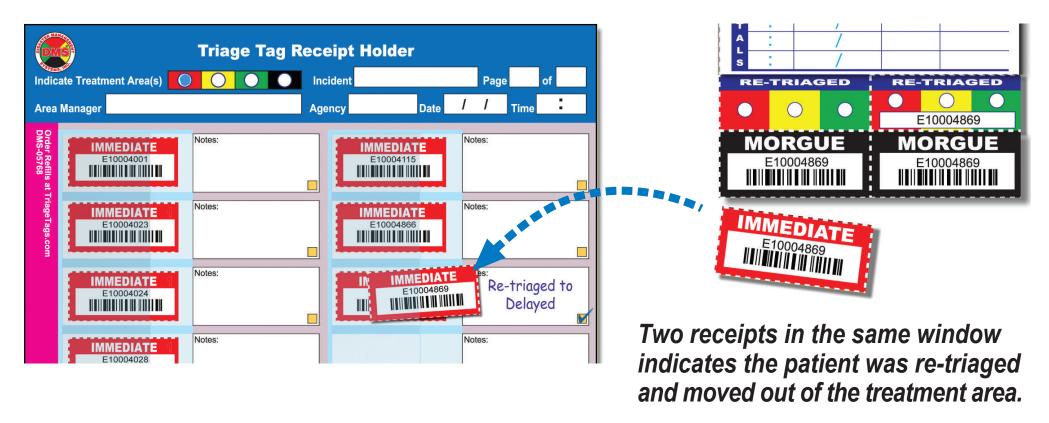


RE-TRIAGE · IMPROVED

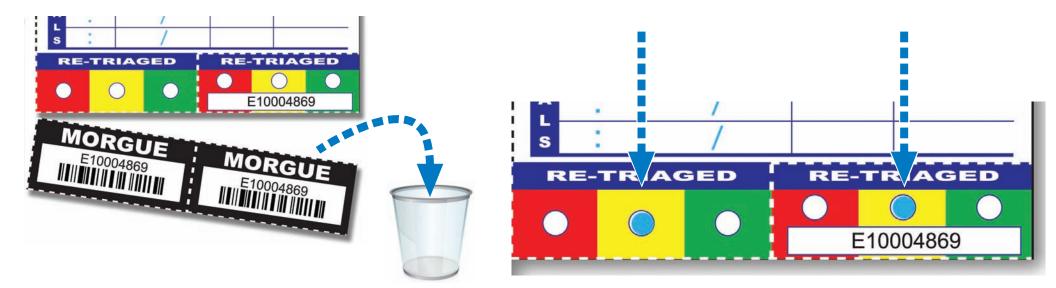
Immediate to Delayed Example

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1 Place receipt in Treatment Log on top of original patient receipt.



Neutralize tag by discarding all receipts thru Morgue. Indicate new acuity on both re-triage receipts.



Move patient to indicated treatment area. A re-triage receipt is used by the new Area Manager for patient accountability.

